

# Kineĭk

m e d i c a l health monitors for everyone



## Mouth Ulcer Reliever

User Manual

LMU 1 Series

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# Introduction

Thank you for purchasing the Kinetik Mouth Ulcer Reliever.

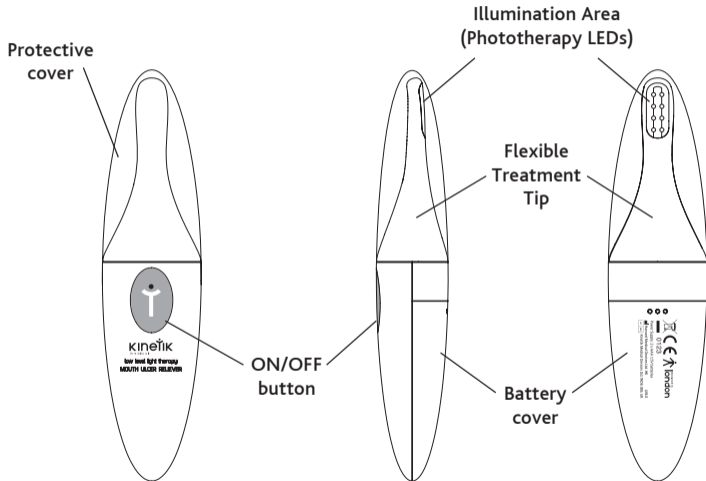
The Kinetik Mouth Ulcer Reliever is highly effective at reducing the symptoms of mouth ulcers. It uses Red Light Therapy which is recognised as a safe and effective treatment by many healthcare professionals. Before using, please read the instructions carefully.

1 in 5 people in the UK suffer from recurring mouth ulcers. They are mainly caused by damage to the lining in your mouth as a result of accidentally biting your inner cheeks, aggressive tooth brushing or poorly fitted dentures. Also, having anxiety, stress, cold or flu symptoms can make you more susceptible to mouth ulcers.

The Kinetik Mouth Ulcer Reliever is an innovative and effective treatment which uses Red Light Therapy to stimulate cell regeneration, thus speeding up the healing time of mouth ulcers.

**IMPORTANT: PLEASE KEEP THIS USER MANUAL FOR FUTURE REFERENCE**

# Parts



## General Warnings and Safety

### Notice:

- This is not a toy, do not look directly into the LEDs, even when using optical protection (for example sunglasses)
- Do not use if your eyes are sensitive

### Warnings:

- Children under 12 years of age must be supervised by an adult when using this product
- Not suitable for people with pacemakers or other implanted medical devices
- Avoid using the device in the vicinity of flammable or anaesthetic gases
- Do not use the device if you are connected to, or in the vicinity of high-frequency surgical or industrial equipment
- Do not use the device in the direct vicinity of short-wave or microwave equipment
- Do not shine directly into the eyes of other people or animals

## Using your Mouth Ulcer Reliever

1. Rinse mouth to ensure it is clean and free from food debris.
2. Remove the protective cover, press and hold the ON/OFF button for 2 seconds to turn the unit on. The unit will emit a beep while in use, signifying that the device is working properly.
3. Gently insert the flexible tip into the mouth and place the illumination area on to the mouth ulcer (for the most effective results, the illumination area must touch the mouth ulcer at all times). Keep the illumination area in place until the 1 minute treatment cycle has ended.
4. When the battery power is low, a continuous beeping sound will be heard to indicate that the batteries should be replaced.
5. Once the treatment cycle has ended, the unit will automatically switch off. Clean the illumination area with an alcohol wipe and replace the protective cover. Do not immerse the unit in water.

THE ILLUMINATION AREA SHOULD BE CLEANED CORRECTLY BEFORE AND AFTER USE

# Using your Mouth Ulcer Reliever

Mouth Ulcer Reliever is a personal treatment device. To avoid cross contamination, do not share this device with other people.

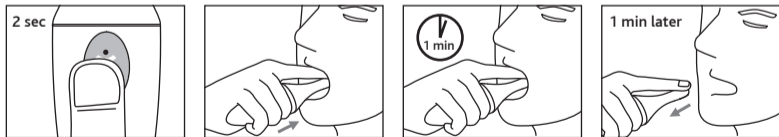
## Treatment Time and Intervals

One treatment cycle lasts for approximately 1 minute. The unit will automatically turn off after the treatment cycle is over. If you need to turn the unit off during treatment, press the ON/OFF button.

For best results, do not exceed 1 treatment cycle in the same area in any 1 hour period. Repeated (back to back) treatment cycles in the same area will actually reduce the healing effects and is therefore not recommended. If you have multiple areas to treat, treat each area for 1 minute then move to the next affected area.

For some people, a single treatment cycle, three times a day, for 2 to 3 days may help to reduce symptoms of mouth ulcers. Additional treatment cycles may be permitted and indeed will be beneficial, provided you do not exceed 1 treatment cycle, in the same area, in any 1 hour. Continue daily treatment as needed.

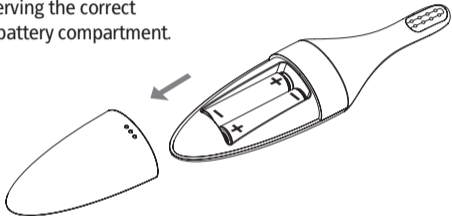
**NOTE:** If you feel any discomfort or pain at any time during treatment, turn the unit off and stop using immediately. Consult your local pharmacist for advice.



## Battery Information

### Inserting the batteries into the unit

1. Open the battery cover at the back of the unit.
2. Insert 2 x AAA batteries (included) observing the correct polarity as shown on the inside of the battery compartment.
3. Replace the battery cover.



- Dispose of batteries safely according to the battery manufacturer's instructions
- Remove the batteries if the product will not be used for a long period of time
- Do not mix old and new batteries or different types of batteries
- **WARNING:** If batteries leak and come into contact with the skin or eyes, wash immediately with copious amounts of water
- Keep batteries away from infants and young children

## Specifications

Model Number:	LMU1
Product Name:	Kinetik Mouth Ulcer Reliever
Technology of Treatment:	Single wavelength phototherapy
Red Wavelength:	660 nm $\pm$ 20nm
Operating Time:	1 minute $\pm$ 10s
Operating Temperature / Humidity:	10°C ~ 40°C (50°F ~ 104°F) / 20% ~ 85% RH
Storage and Transport Temperature/ Humidity:	-5°C ~ 50°C (-23°F ~ 122°F) / less than 85%
Battery :	2 x AAA batteries (included)
Life of Battery:	Approx 50 treatments (1 min each time)
Size:	Approx H 160 mm $\times$ W 39 mm $\times$ D 28 mm
Weight:	Approx 40g (without batteries)

# Troubleshooting

Problems	Cause	Solution
Can not turn on the device	<ul style="list-style-type: none"><li>• Batteries are not installed or low on power</li></ul>	<ul style="list-style-type: none"><li>• Install/change batteries as necessary</li></ul>
	<ul style="list-style-type: none"><li>• Batteries are not installed correctly</li></ul>	<ul style="list-style-type: none"><li>• Check batteries are inserted correctly</li><li>• Re-insert batteries observing the correct polarity</li></ul>
	<ul style="list-style-type: none"><li>• Did not press the ON/OFF button for 2 seconds</li></ul>	<ul style="list-style-type: none"><li>• Press the ON/OFF button for 2 seconds again</li></ul>
Hear a rapid beeping sound	<ul style="list-style-type: none"><li>• Low battery</li></ul>	<ul style="list-style-type: none"><li>• Replace with new batteries</li></ul>

## Frequently Asked Questions

### **How does Mouth Ulcer Reliever work?**

It uses Red Light Therapy which is applied to the affected skin area to be treated to promote cell regeneration and reduce inflammation. This helps to speed the healing of mouth ulcers.

### **What is Red Light Therapy?**

Red light therapy is a type of Low Level Light Therapy (LLLT) which is the application of light of narrow spectral width in the red or near infrared (NIR) spectrum to promote healing and reduce inflammation.

### **Can this therapy work for me?**

We are all made up of cells and when they are stressed a molecule called Mitochondrial Nitric Oxide (NOMT) is produced which indirectly reduces the ability of the cells to fight infection and repair. This can result in skin damage in the shape of a mouth ulcer.

The primary effect of Red Light Therapy is to displace the NOMT and this has been shown many times to improve healing in a wide range of medical conditions including mouth ulcers.

## Frequently Asked Questions

### **What kind of improvement can I expect?**

A reduction in inflammation and a reduction in healing time.

### **How long will it take to heal my mouth ulcers?**

It will be different for each person, but on average, the time to heal a mouth ulcer is reduced by around half compared to leaving to heal without treatment.

### **Are there any age restrictions?**

The Mouth Ulcer Reliever is suitable for all ages (excluding children under 3 years of age) but we would recommend that children under 12 years of age are supervised.

### **Is the Mouth Ulcer Reliever safe to use?**

Yes – there is no evidence of any negative side-effects.

### **Is there any heat produced?**

Virtually none.

### **Does the treatment hurt?**

No it is totally pain free.

## Frequently Asked Questions

### **How often should I use the Mouth Ulcer Reliever ?**

One minute, 3 times a day, until mouth ulcers has healed.

### **Are there any risks from over-use?**

No – there is no evidence of any side effects from over-use. However, you must not exceed 1 treatment cycle in the same area in any 1 hour period as this can reduce healing time.

### **Can I damage my eyes from looking into the lights?**

The lights are LEDs, not lasers, so they are safe, however it is advisable to avoid looking into any bright light.

### **How much does each treatment cost?**

The total running cost is about 2 to 3 pence per treatment. This is based on the useable life of the LEDs and batteries.

### **Can Mouth Ulcer Reliever be used in conjunction with other traditional mouth ulcer treatments?**

Yes - If you are using a cream please use the Mouth Ulcer Reliever first as it may inhibit penetration of light from LEDs.

## Maintenance and Cautions

- 1) Batteries should be removed when the device is not used for long periods of time.
- 2) This product is not waterproof. Do not clean with any liquid cleaner. To clean the unit, use a soft dry cloth or alcohol wipe to clean the surface. Do not allow any liquid to enter the main unit.
- 3) Do not drop this device or subject it to strong impact.
- 4) Do not use abrasive cleaners.
- 5) To prevent cross contamination, do not share the device with other people.

## Warranty

This product is guaranteed for a period of one year from the date of purchase against mechanical and electrical manufacturing defects. There are no user serviceable parts inside the Kinetik Mouth Ulcer Reliever. Any attempted repair by unauthorised persons invalidates the warranty. This does not affect your statutory rights.



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